

Flight Projects Directorate Diversity Council Strategic Plan



Workplace Vision:

Goddard employees respect, appreciate, and value individual differences so that we can capitalize on the strengths of a diverse workforce to better perform our mission through teamwork and innovation.

Background:

The Flight Projects Directorate (FPD) Diversity Council Strategic Plan is modeled after the Goddard Space Flight Center (GSFC) Diversity Council Strategic Plan. The FPD Strategic Plan provides the necessary support to Center initiatives to assist the Center in accomplishing its diversity related goals and objectives.

Strategies:

The FPD Strategic Plan contains measurable steps that address critical areas of diversity such as recruitment and retention of the best and brightest employees. The three key diversity strategies are to:

- Develop employees to their maximum potential
- Create an inclusive environment and culture
- Work towards being an "Employer of Choice"

This plan is a living document and will evolve to reflect changing circumstances and continual progress.



Flight Projects Directorate Diversity Council Strategic Plan SIGNATURE PAGE



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Prepared by the FPD Diversity Council:

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Strategy 1: Develop employees to their maximum potential



Goals	Objectives/Steps	Action Plan	Outcomes
Goal 1: Opportunities for growth exist equitably for all employees	Ensure diverse participation in and recognition for: • Awards (Center and Agency Honor awards, and monetary awards such as Performance and Special Acts awards • Promotions • Developmental assignments (formal details requiring paper)	1.Monitor use of panel interviews for all selections. Ensure panels have diverse representation from customers / stakeholders and include the selection official. FPD Contact: Administrative Officer, Lisa Carroll Assigned to: George Barth (quarterly report) Status: First report was given 5/11/06 Next Status Report Due: 11/9/06	Selection decisions consider a broad range of inputs, resulting in fairer and more successful selections.
	Work teams Leadership Training	2. Monitor management use of matrices of all employees to track the progress of directorate employee leadership training. FPD Contact: Training Coordinator, MEL Assigned to: George Barth (quarterly report) Status: First report was given 5/11/06 Next Status Report Due: 11/9/06	Managers at the Directorate and Program level are proactive about identifying future leaders and all employees are considered.
		3. Analyze Code 400 data from IDP Survey. Determine whether there are any concerns and make recommendations to management. FPD Contact: Administrative Officer, Lisa Carroll Assigned to: Patricia Fogleman Status: Pat has received data; will report at next meeting. Next Status Report Due: 9/14/06	Ensures all individuals have the opportunity for development and engages managers in identifying options



Strategy 1: Develop employees to their maximum potential (continued)



Goals	Objectives/Steps	Action Plan	Outcomes
Goal 1: Opportunities for growth exist equitably for all employees (continued)	Promote & expand mentoring opportunities (defined as Centerwide and directorate-wide formal/informal mentoring programs)	Work with management to revive mentoring program. Supervisors discuss mentoring opportunities with employees during biannual and annual performance planning. FPD Contact: George Barth Assigned to: Nicole Turner Status: Decided to periodically remind employees that they can be matched with a mentor if they want one. Need to solidify the method of sending such reminders (e.g., Critical Path, All Hands, periodic e-mails). Nicole will benchmark other Directorates to see what they are doing with mentoring starting with Code 500. Next Status Report Due: 9/14/06	Proactive approach optimizes those who need mentoring get it. Employees obtain insights and feedback from experienced managers to assist in overcoming the barriers to full inclusiveness and utilization. Continuous improvement of FFPD mentoring program is more timely and effective at meeting employee needs.
Goal 2: Supportive environment exists for employee development	Support and gain insight from culture surveys/audits	1. Seek opportunity to participate in culture survey development. FPD Contact: Administrative Officer, Lisa Carroll Assigned to: Roberto Aleman Status: Kris Brown/100 has been asked to lead GSFC Culture Survey. Roberto's name was given as an interested participant in this process. A NASA-wide survey is being discussed Next Status Report Due: 9/14/06 2. Review results of Culture survey data and make recommendations as appropriate. FPD Contact: Administrative Officer, Lisa Carroll Assigned to: TBD Status: Diversity Council ready to analyze data once next Culture Survey is complete.	Directorate employees have opportunity to be a part of the survey development and response rather than rely only on management interpretation.



Strategy 1: Develop employees to their maximum potential (continued)



Goals	Objectives/Steps	Action Plan	Outcomes
Goal 2: Supportive environment exists for employee development (continued)	Develop and implement action plans based on results of survey, as appropriate	Present recommendations from Culture Survey analysis to Code 400 management and document agreements for action.	Action plans are tailored to address Directorate unique issues and concerns.
		Assigned to: TBD	
		Due Date: TBD	Obtains buy in by leadership team and ensures accountability for results.



Strategy 2: Create an inclusive environment and culture

Juy	Goals	Objectives/Steps	Action Plan	Outcomes
	Goal 1: Environment is well-balanced and stress-reduced	Support the Centers Human Capital Management strategy.	Participate actively in all Center Human Capital planning and communicate these initiatives/actions to workforce and build action plans. Report quarterly.	Directorate needs for Human capital are addressed in center level plans and decisions. Employees understand and feel
			Assigned to: Deputy Director, George Barth	represented in Center Human Capital plans and policies.
			Status: Ongoing	Capital piano ana poneresi
		Support the Vision for Future	Next Status Report Due: 9/14/06	
		activities	2. Participate as member of steering committee and ad hoc group.	
			Assigned to: Chair and Vice Chair, Andrea Razzaghi and Nicole Turner	
			Status: Culture change and accountability strategies were presented to HCBoD; however, they were not fully endorsed. Focus groups led by Denise Davis/OHC are now forming. Nicole and Andrea have been identified as Code 400 representatives.	
			Next Status Report Due: 9/14/06	
	Goal 2: Communication with and among employees is timely and open	Encourage employees to participate in existing diversity dialogue forums	Encourage FPD participation in the Diversity Dialogue Project (DDP) sessions. Monitor whether participation meets or exceeds target allocations by number of participants. Communicate across Directorate.	Expanded employee awareness of differences and perspectives of others and the effect on working relationships and behaviors.
			FPD Contact: DDP Coordinator, Julia Knight	
			Assigned to: George Barth; Priti Vasudeva	
			Status: Phase K began in July. George B. to report Directorate participation.	
			Next Status Report Due: 9/14/06	
			2. Host "information session" on DDP – Include testimonials, etc.	
			Assigned to: George Barth; Priti Vasudeva	
		Revised	Status: The Center is hosting such an event. Once we obtain the details, we'll send and announcement out to Code 400 employees.	6



Strategy 2: Create an inclusive environment and culture (continued)



Goals	Objectives/Steps	Action Plan	Outcomes
	Utilize open forums and internal media to	Include Diversity on the agenda for Directorate All-Hands meetings.	Increased awareness and understanding of diversity and it's relationship to organizational mission success.
	communicate diversity initiatives, action plans	Assigned to: George Barth	
	and results.	Status: Included in All-Hands meetings on 5/5 and 5/16. Next All Hands TBD	
		Next Status Report Due: TBD	
		2. Submit "Cultural Tidbits" and other relevant Council news, etc., for each <i>Critical Path</i> newsletter.	
		Assigned to: Andrea Razzaghi	
		Status: Next report due in the Fall.	
		Next Status Report Due: 10/12/06	
		3. Maintain up-to-date Diversity Council website. Publicize across Code 400 and GSFC.	
		Assigned to: Steve Dobrosielski	
		Status: Awaiting council picture (Mindy is coordinating).	
		Next Status Report Due: 9/14/06	





Goals	Objectives/Steps	Action Plan	Outcomes
	Utilize open forums and internal media to	4. Plan and host a yearly special event with a diversity theme.	Increased awareness and understanding of diversity
	communicate diversity initiatives, action plans	Assigned to: Andrea Razzaghi	and it's relationship to organizational mission success.
	and results.	Status: New Action 2/9/06	
		Next Status Report Due: 9/14/06	
		5. Represent Code 400 in planning and implementing Center Diversity activities (eg. Celebrate Goddard Day). Assigned to: Mindy Deyarmin Status: Closed for 2006. Next Status Report Due: Spring 2007	





Goals	Objectives/Steps	Action Plan	Outcomes
Goal 3: Employees and supervisors are educated on diversity and its value to the GSFC mission	Supervisors, managers and team leaders are trained and can communicate with employees on the need to develop inclusive environment.	Provide status report on participation of new and existing supervisors participate in diversity training. Assigned to: FPD Deputy Director, George Barth Status: Quarterly report Next Status Report Due: 11/9/06	Supervisors are able to communicate consistent, clear and significant message of the importance of diversity relevance to the workforce. All potential future project managers are trained in Diversity in alignment with Center models. Establishes common leadership model philosophy across projects, incorporating framework for
		2. Maintain Diversity education material on website. (e.g., include "Cultural Tidbits", articles, topics from Council sessions, relevant links, self assessments, training info, etc. Assigned to: Steve Dobrosielski Status: Steve suggested adding DDP films to site. Next Status Report Due: 9/14/06	behaviors and relationships Diversity messages to workforce are incorporated into daily operations of projects and communication flows back to Directorate management and reflects needs and interests of the projects and their employees.



Strategy 3: Work towards being an "Employer of Choice"



Goals	Objectives/Steps	Action Plan	Outcomes	
Goal 1: High awareness of, and respect for diversity	Study, benchmark and adopt best practices	Recommend planning and implementation of one-day annual event with all directorate diversity teams. Share best practices across Center.	Utilize best practices and leverage efforts of each organization to achieve maximum results.	
diversity		Assigned to: Nicole Turner	results.	
		Status: Andrea and Nicole met with Code 500 Diversity Council. WAC meeting is being scheduled.		
		Next Status Report Due <u>: 9/14/06</u>		
Goal 2: Diversity initiatives are linked to	Recognize and reward team leaders, supervisors and managers who successfully implement diversity initiatives	Monitor effectiveness of peer awards as a way to recognize successful diversity approaches.	Managers role model behaviors through public recognition of successes.	
Center's		Assigned to: Nicole Turner	3uccesses.	
strategy and outcomes		Status: Nicole, Priti, and Andre to work this.		
		Next Status Report Due <u>: 9/14/06</u>		
	Managers and supervisors utilize multi-rater feedback and assessment	Encourage all supervisors to obtain 360 Feedback (Employee Supervisory Feedback System). Encourage all employees to participate. Monitor participation.	Managers understand areas for their improvement and become more effective at dealing with organizational and workforce	
		Assigned to: Directorate Management, George Morrow and George Barth	issues and needs.	
		Status: George Barth will provide information, status and quarterly report.		
		Next Status Report Due <u>: 11/9/06</u>		